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Est. 2017



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The National Consortium of Telehealth Resource Centers (NCTRC) is an affiliation of the 14 Telehealth Resource Centers funded individually through cooperative agreements from the Health Resources & Services Administration, Office for the Advancement of Telehealth. The goal of the NCTRC is to increase the consistency, efficiency, and impact of federally funded telehealth technical assistance services. This Annual Report was made possible by 14 Telehealth Resource Centers and administered through grant #G22RH30365 from the Office for the Advancement of Telehealth, Federal Office of Rural Health Policy, Health Resources and Services Administration, Department of Health and Human Services.

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National Consortium of Telehealth Resource Centers Annual Report 2018

*Advancing telehealth.
Connecting rural America.*

INTRODUCTIONS





Telehealth Resource Centers

For over a decade, Telehealth Resource Centers (TRCs) have provided the nation comprehensive, unbiased information and education in telehealth. Staffed by some of the most experienced and knowledgeable telehealth experts in the country, the TRCs are funded by the U.S. Department of Health and Human Services' (HHS) Health Resources and Services Administration (HRSA) through the Office for the Advancement of Telehealth (OAT) within the Federal Office of Rural Health Policy (FORHP). The first TRC was established in 2005, and for the last 13 years TRCs have grown and expanded across the nation, advancing telehealth in their respective regions. There are currently 14 TRCs. Twelve regional centers combine to cover all 50 states and the Affiliated Pacific Islands. The remaining 2 centers have a national focus; one specializing in telehealth technology assessment, and the other on telehealth policy, both offering their services across the entire United States.

In recent years, the TRCs have come together to form the National Consortium of Telehealth Resource Centers (NCTRC). The NCTRC has helped create efficiencies and provide consistent information and resources throughout the country while still allowing each TRC to maintain its unique identity to specifically serve the needs of their regions. As the field of telehealth continues to expand to more health organizations, health systems, and providers, the NCTRC will be there to provide its unparalleled experience and knowledge.



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GROWTH

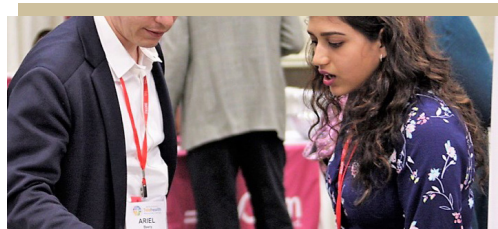


What is the Consortium?

The TRCs have established the National Consortium of Telehealth Resource Centers (NCTRC) to strengthen their collaborative efforts. In this first year as a consortium, TRCs have seen stronger internal synergies and produced fact sheets, guides, templates, and other telehealth resources while improving brand recognition and strengthening relationships. The knowledge TRCs possess covers the full range of telehealth domains, reflective of their impact on the field. With a wide range of expertise across all states, the consortium can approach telehealth barriers from a variety of angles.

Our work.

- We provide expert technical assistance to enhance telehealth programs across the nation.
- We connect telehealth leaders at local, state, and federal levels to raise awareness and collaboration.
- We collaboratively produce specialized tools and templates for telehealth programs and providers..
- We develop educational materials and resources for providers and patients.
- We design and execute needs assessments and help identify funding sources.
- We assist with selection and use of various telehealth technologies.
- We educate providers and health systems in implementation best practices and sustainability.
- We conduct strategic and business planning.





DATA & HIGHLIGHTS

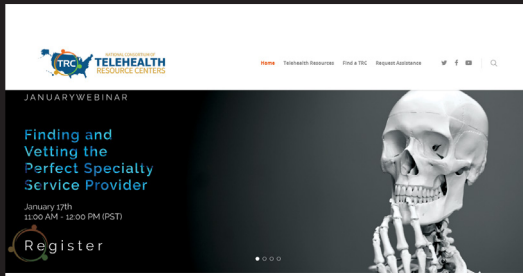
Website Revamp



Strategic Business Planning



2018 YEAR IN REVIEW



867,782

Website hits



5,686

Webinar Attendees

767



Trainings & Education Sessions

20



Telehealth Technology Showcases



5,850



Regional Conference Attendees

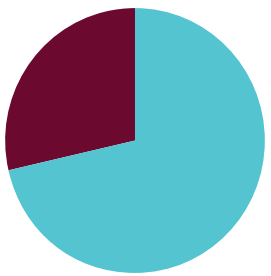
TRC Presentations

Via Webinar

165

In-Person

428



7,896

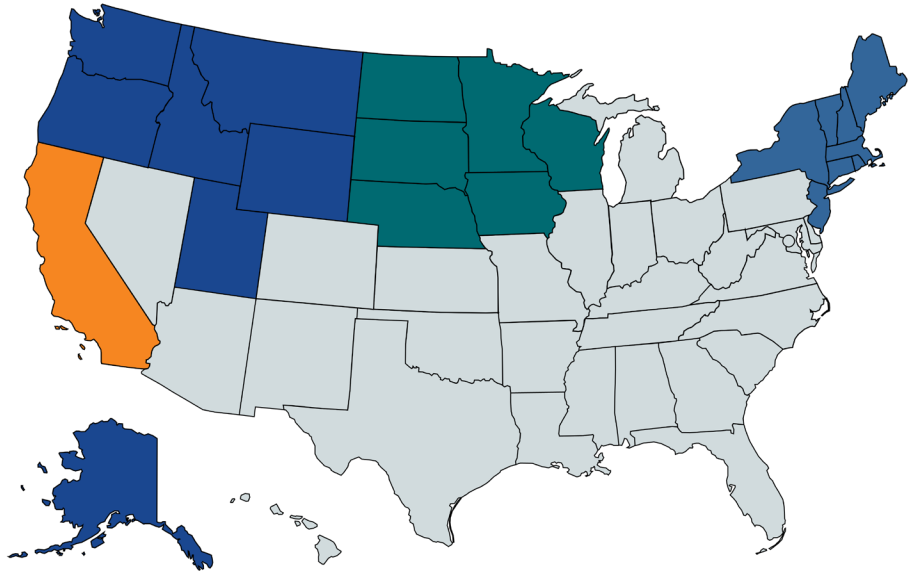
Technical Assistance Requests

HISTORY

In 2006, the first group of Telehealth Resource Centers (TRCs) was funded. The success of these centers motivated the expansion of the TRC program to cover more of the country and provide technical assistance to a broader range of stakeholders. This was accomplished with funding from the Health Resources & Services Administration (HRSA) Federal Office of Rural Health Policy (FORHP) Office for the Advancement of Telehealth (OAT).



CALIFORNIA
TELEHEALTH
RESOURCE
CENTER



PHASE 01

2005 & 2006

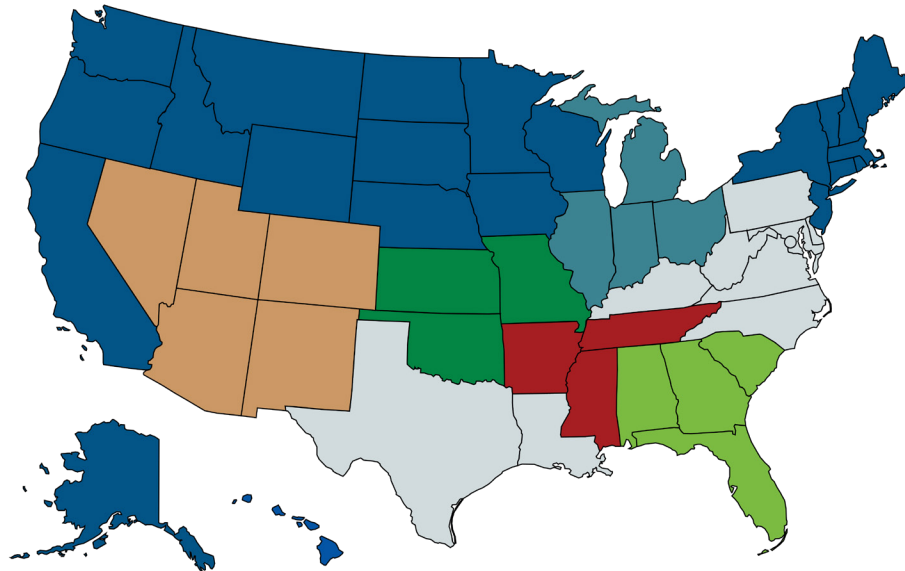
The first group of TRCs was created in 2005 and 2006. Their charge was to educate providers and promote telehealth service development, focusing on some of the country's most rural areas. These original grantees produced a wide range of materials and developed expertise beyond what any single state or center could provide.

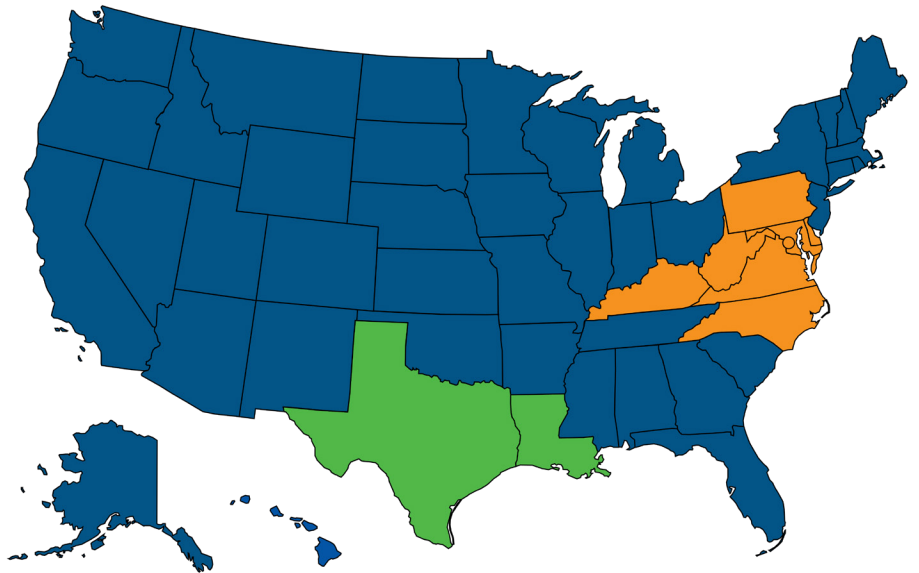
EXPANDING RURAL HORIZONS

PHASE 02

2009 & 2010

The second wave of TRCs emerged in 2009 and 2010. Following the success of the initial TRCs, HRSA expanded the TRC program, adding six new regional centers and the Telehealth Technology Assistance Center. This significantly extended the reach of the program. As telehealth grew, so did the operational complexities of telehealth programs, calling for greater levels of expertise and a broader focus.





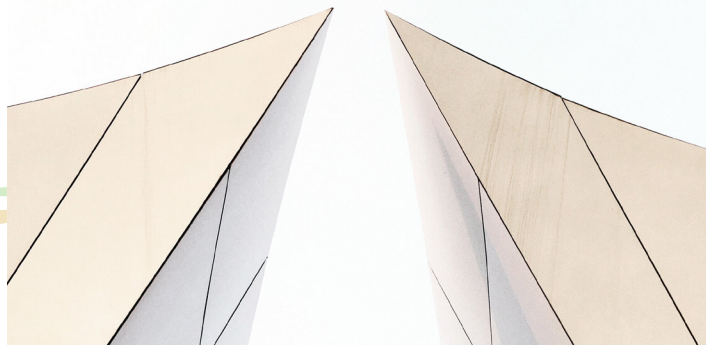
PHASE 03

2011 & 2012

The last group of TRCs emerged in 2011 & 2012, expanding the program to full national coverage. In 2017, all 14 Telehealth Resource Centers came together to form the National Consortium of Telehealth Resource Centers. Today, TRCs hold conferences in their respective regions to educate stakeholders and provide regional networking opportunities. The two National centers often provide supplemental content at these conferences.

NATIONAL CENTERS

Each of the two National TRCs has a specific role, providing services from a national perspective. The Telehealth Technology Assessment Center (TTAC) offers a variety of services in the area of telehealth technology assessment. The Center for Connected Health Policy (CCHP) provides legislative tracking, policy information, and policy analyses. CCHP also handles administrative operations for the Consortium.



LOOKING AHEAD



As the we continue to work together to build the National Consortium, we are continuously adapting to the evolving field of telehealth. We are developing new ways to apply our knowledge and share our expertise. As telehealth grows and changes, we are working to strengthen our core mission to support and expand the use of telehealth.