

#### **TELEHEALTH RESOURCE CENTERS**

Digital Health in Homes and Communities: Emerging Opportunities for Patient Engagement

March 17, 2022



# HRSA Funded Telehealth Resource Centers





**NETRC** UMTRC

MATRC

SETRC

**CCHP** 

# Webinar Tips and Notes

- Your phone &/or computer microphone has been muted.
- If we do not reach your question, please contact your regional TRC. There may be delays in response time: <u>https://telehealthresourcecenter.org/contact-us/</u>
- Please fill out the post-webinar survey.
- Closed Captioning is available.
- Please submit your questions using the Q&A function.
- The webinar is being recorded.
- Recordings will be posted to our YouTube Channel:

https://www.youtube.com/c/nctrc





#### Digital Health in Homes and Communities: Emerging Opportunities for Patient Engagement

George Demiris PhD, FACMI

University of Pennsylvania



NCTRC Webinar March 17, 2022

#### **Precision Medicine**

- Precision medicine calls for collecting and analyzing large data collected on the unique individual's:
  - behavior
  - lifestyle
  - genetics
  - environmental context



# **Digital Phenotyping**

- moment-by-moment quantification of the individual-level human phenotype *in situ* using data from personal digital devices
- Informed by traditional Ecological Momentary Assessment (EMA)

#### **Behavioral Sensing**

- Passive monitoring & Wearable technologies
- Vision: **objectively**, **remotely**, and **continuously** measure aspects of patient physiology, behavior and symptoms

# Behavioral sensing (cont.)

- Capturing behavior and activities of daily living
- Replacing the need for human observers
- Eliminating reliance on self-report
- Shifting from episodic to continuous monitoring
- Assessment in the real world and not the lab
- Identifying events and trends and patterns

#### Smart home

- A residence with embedded technology that facilitates passive monitoring of residents to enhance their safety, independence and wellbeing
- Emergence of IoT devices



#### **Smart Home Initiative**

- Community dwelling older adults (65 years or older) in private residence, retirement community, assisted living facility
- Choice of sensor type and data sharing with trusted others







Door/Window sensor

Door/window
 activity tracking



#### **Multi-sensor**

- Temperature
- Humidity
- Luminosity
- Motion

System Features does not require retrofitting the home

works passively

individual sensors can easily be replaced when more advanced technologies become available

does not utilize cameras or face recognition technologies

privacy preserving approach

# **Engaging Users**

- dashboard for residents and their family members or trusted others to review actionable information about
  - mobility, social interactions, sedentary behavior, restlessness at night, frequency and duration of meal preparation, time spent inside vs outside the home
- alerts are generated in cases where an adverse event may have occurred.

Visualizing Smart Home Data Various stakeholders

Various information needs and purposes of use

Support efficient and effortless extraction of important information pertaining to events, trends and patterns

#### Density Map of Sensor Activity Per Hour



Time (Hours)



Demiris G, Oliver DP, Dickey G, Skubic M, Rantz M. Findings from a participatory evaluation of a smart home application for older adults. Technol Health Care. 2008;16(2):111-8.

Wang S, Skubic M, Zhu Y. Activity Density Map Visualization and Dis-similarity Comparison for Eldercare Monitoring. IEEE Trans on IT in Biomed. 2012;16(4):607–614.



A technology enhanced fall risk assessment and fall prevention nursing intervention for socially vulnerable older adults with mild cognitive impairment

http://www.sense4safety.org

### Sense4Safety

- Falls in OA a result of accumulated vulnerabilities
- MCI and housing conditions are each independent <u>risk factors</u> for multiple falls.
- Cognitive impairment is a leading risk factor for falls in OA.
- Over 60% of OA with MCI fall annually two to three times the rate of those without cognitive impairment.
- OA living in low-resource neighborhoods with poor housing conditions have *twice* the risk of falling.

# Sense4Safety (cont.)

- Technology-supported intervention to:
  - link 'at risk' older adults with a nurse tele-coach who will guide them in implementing evidence-based individualized plans to reduce fallrisk
  - identify escalating risk for falls real-time through in-home passive sensor monitoring
  - employ machine learning to inform individualized plans to reduce fall risk



#### Capturing Gait in the Home Using Depth Data



Stone & Skubic, JAISE, 2011, TBE, 2013





#### **Capturing Gait Changes**



#### Obtrusiveness

 A summary evaluation by the user based on characteristics or effects associated with the technology that are perceived as undesirable and physically and/or psychologically prominent



#### **Obtrusiveness Framework**

Physical Dimension	Usability Dimension	Privacy Dimension	Function Dimension
<ul> <li>Functional dependence</li> <li>Discomfort or strain</li> <li>Excessive noise</li> <li>Obstruction or impediment in space</li> <li>Aesthetic incongruence</li> </ul>	<ul> <li>Lack of user friendliness or accessibility</li> <li>Additional demands on time and effort</li> </ul>	<ul> <li>Invasion of personal information</li> <li>Violation of the personal space of home</li> </ul>	<ul> <li>Malfunction or sub- optimal performance</li> <li>Inaccurate measurement</li> <li>Restriction in distance or time away from home</li> <li>Perception of lack of usefulness</li> </ul>
Ţ	Ţ	Ţ	Ţ
User Perception of Obtrusiveness			
<b>İ</b>	<b>İ</b>	<b>İ</b>	<b>1</b>
<ul> <li>Threat to replace in- person visits</li> <li>Lack of human response in emergencies</li> <li>Detrimental effects on relationships</li> </ul>	<ul> <li>Symbol of loss of independence</li> <li>Cause of embarrassment or stigma</li> </ul>	<ul> <li>Interference with daily activities</li> <li>Acquisition of new rituals</li> </ul>	<ul> <li>Concern about affordability</li> <li>Concern about future needs and abilities</li> </ul>
Human Interaction Dimension	Self-concept Dimension	Routine Dimension	Sustainability Dimension

#### Considerations

- Research
- Policy
- Implications for the Clinical Workforce
- Consumer Education

#### Research

- Further explore:
  - Impact on health outcomes, cost, efficiency
  - Patient engagement
  - Shared decision making, care coordination
  - New models of patient-centered care delivery
  - Healthcare utilization
  - Accuracy and reliability of data in various settings
  - How data can be standardized
  - Data visualization

# Policy

- Guiding interoperability
- Standards around tracking modalities
- Liability
- Privacy Policy
- Reimbursement structures

### Implications for the Clinical Workforce

- Integration into clinical workflow
- Interpreting data
- Sifting through large quantities of data
  - Real-time alert systems, artifact
- Delegation of responsibilities for review
- Guidance for identifying tools to recommend

#### **Consumer Education**

- How to select accurate, reliable tools
- Interpretation of data
- Discuss and understand expectations
- How not to exacerbate disparities
- Introducing challenges of "data literacy" on top of health and digital literacy
  - Users understanding of the use of their data, where stored, who has access?

#### Contact



• gdemiris@upenn.edu



# Our Next Webinar

The NCTRC Webinar Series

Occurs 3<sup>rd</sup> Thursday of every month.

Telehealth Topic: Innovation & Integration of Telehealth into Population Health Hosting TRC: Northeast Telehealth Resource Center (NETRC) Date: April 21, 2022 Times: 11 AM – 12 PM (PT)

\*Please check the NCTRC website for more information on the upcoming webinar.



# Please Complete Our Survey

Your opinion of this webinar is valuable to us.

Please participate in this brief perception survey (will also open after webinar):

https://www.surveymonkey.com/r/XK7R72F

