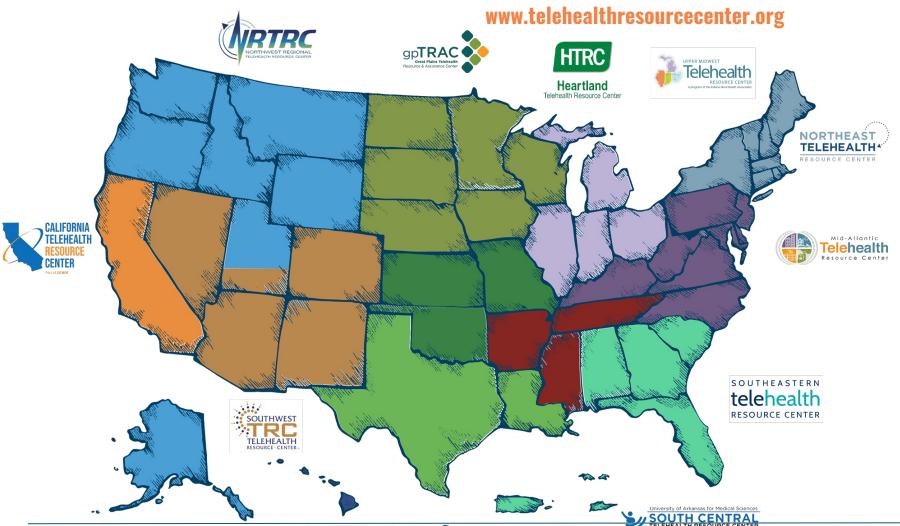


Telehealth Development & Expansion at Pediatric Specialty Health System

November 10, 2022



## HRSA Funded Telehealth Resource Centers



NRTRC	gpTRAC	NETRC
CTRC	HTRC	UMTRC
SWTRC	SCTRC	MATRC
PBTRC	TexLa	SETRC
12 REGIONAL RESOURCE CENTERS		









## Webinar Tips and Notes

- Your phone &/or computer microphone has been muted.
- If we do not reach your question, please contact your regional TRC.
  There may be delays in response time:
  <a href="https://telehealthresourcecenter.org/contact-us/">https://telehealthresourcecenter.org/contact-us/</a>
- Please fill out the post-webinar survey.
- Closed Captioning is available.
- Please submit your questions using the Q&A function.
- The webinar is being recorded.
- Recordings will be posted to our YouTube Channel:

https://www.youtube.com/c/nctrc



# Telehealth Development & Expansion at Peds Specialty Health System

Gigi Sorenson RN, MSN Corporate Director, Telehealth















#### **EXPANDING THE MISSION**



1922

—

The first Shriners Hospital for Children opened in Shreveport, Louisiana, primarily to address the needs of children affected by the polio virus. Later, it began to offer a full line of orthopaedic care.

1962



After a vote at the 1962 Imperial Session, treatment for burn injuries was added to the health care system's care disciplines.



1980

The first spinal cord injury rehabilitation unit specifically designated for children opens at the Philadelphia hospital.

2005



The Joint Boards add cleft lip and palate to the official designated service lines.

2020



Since opening that first hospital nearly 100 years ago, Shriners Hospitals for Children has provided care for more than 1.4 million children.



### WHO WE ARE



Orthopeadic Conditions



Burn Injuries



Spinal Cord Injuries



Cleft Lip and Palate



#### WHERE WE ARE

Shriners Children's has 21 locations in the U.S., Canada and Mexico





#### **OUTREACH EFFORTS**

More kids, in more places



#### **Global Community**

Using technology, community partnerships, affiliations and additional access points, we can reach many more kids in need of our services, in many more places. We continue to increase our efforts to improve the lives of children by providing care outside of the walls of our hospitals and clinics, and beyond the borders of our three "home" countries.



#### **International Patients**

In 2019, 68 outreach clinics were held outside the U.S.

In addition to serving children at international outreach clinics, many come to our U.S. facilities for care. In 2019, 17,698 patients from 124 countries were treated at Shriners Hospitals for Children sites in the U.S.



**U.S. Patients** 

Our primary locations also hold outreach clinics within their local areas. In 2019, 232 outreach clinics were held in the U.S., helping to reach and care for children closer to their homes.

Shriners Hospitals for Children is committed to providing care to as many children as possible, regardless of where they live.



#### RESEARCH



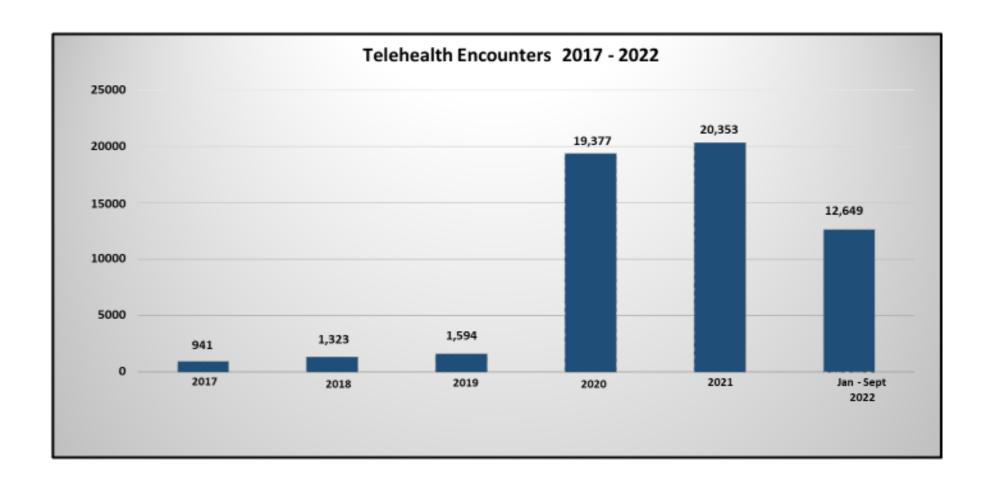


Shriners Hospitals for Children is committed to conducting high quality, innovative research in the areas of burns, orthopaedic/musculoskeletal and neurological injury and disease in order to improve the care and quality of life of children with these conditions and challenges.

Our research staff is affiliated with several renowned universities, including Harvard University, Oregon Health & Science and the University of California.



### Metrics



## Challenges

- Multiple Sites
- Culture/History of Program
- Adoption
- Support



## **Growth Strategies**

- Number of Participating Providers
- Ancillary Services Use Case Scenarios
- International Cases
- Site Specific Goals



## Sustainability

- Deeper EHR Integration
- Work Flow Process Simplicity
- Satisfaction Orientation
- Educational Opportunities



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## Our Next Webinar

The NCTRC Webinar Series

Occurs 3<sup>rd</sup> Thursday of every month.

**Telehealth Topic: Telehealth Policy Update** 

**Hosting TRC:** Center for Connected Health Policy (CCHP)

**Date:** January 19, 2023

**Times:** 11 AM – 12 PM (PT)

\*Please check the NCTRC website for more information on the upcoming webinar.



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Please participate in this brief perception survey (will also open after webinar):

https://www.surveymonkey.com/r/XK7R72F

