

## **Commonly Used Patient Portals**

Portal Name	EHR Name	Language Available	General Main Functions	Resource Links
MyChart	EPIC	English Spanish	EPIC MyChart is a secure, online patient portal that provides access to personal health information and medical records. Through MyChart, patients can view test results, schedule appointments, message their care team, and manage prescriptions from their computer or mobile device.	<ul> <li>Sign In Page</li> <li>Info English</li> <li>Info Spanish</li> <li>Sign Up for MyChart</li> <li>MyChart You Tube Channel</li> <li>FAQ and How To</li> <li>Request or Provide Proxy Access to Another Person's MyChart Account</li> </ul>
CernerHealth	Oracle (Cerner)	English Spanish	CernerHealth by Oracle is a digital health platform that provides patients with secure online access to their health information and care management tools." Main functions include viewing medical records, lab results, and immunizations; scheduling appointments; securely messaging healthcare providers; managing prescriptions and medication refills; and accessing personalized health resources.	• <u>Sign in Page</u> • <u>FAQ</u>
Athena Communicator	Athena Health	English	Athena Communicator by athenahealth is a patient engagement solution that streamlines communication between healthcare providers and patients. Main functions include automated appointment reminders, secure messaging, online scheduling, and patient intake management.	<ul> <li>Athena Communicator Demo</li> <li>How to Sign Up</li> <li>FAQ</li> </ul>

No Entry on this list if endorsed by any Regional or National Telehealth Resource Center

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Greenway Patient Portal	Greenway Health	English Spanish	The Greenway Patient Portal enables patients to securely access their health records, request appointments, view lab results, and complete health forms from any device. It also offers secure messaging with providers, real-time notifications, and multi-practice account management, enhancing patient engagement and transparency.	<ul> <li>Sign In page         <ul> <li>Has outline of features on the home page</li> </ul> </li> <li>Sign In Help</li> </ul>
FollowMyHealth	Verdigm	English Spanish	The FollowMyHealth Patient Engagement Platform by Veradigm is a mobile-first, cloud- based solution that enables patients to access their personal health records, schedule appointments, request prescription renewals, view lab results, and securely communicate with healthcare providers. Additional features include telehealth services, remote patient monitoring, and medical interpretation services, enhancing patient engagement and care management.	Sign In Page FAQ  Key Feature Video FollowMyHealth You Tube Channel
Medfusion Patient Portal	NextGen Healthcare	English	The NextGen Medfusion Patient Portal enables patients to securely access their personal health records, schedule appointments, request prescription refills, pay bills online, and communicate directly with healthcare providers. It also offers features like pre-appointment intake, virtual visits, and remote patient monitoring, enhancing patient engagement and streamlining practice workflows.	• <u>About Video</u>

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VistA	Veterans Association	English	VistaA is a dedicated patient portal designed for veterans, providing secure access to medical records, appointment scheduling, and prescription management. It streamlines communication between veterans and healthcare providers, ensuring efficient and personalized care. With a user-friendly interface, VistaA empowers veterans to take control of their health and well-being.	<ul> <li>VA Telehealth Services</li> <li>VA Telehealth Help Center</li> <li>Connect to a VA Virtual Health Resource Center for Assistance</li> <li>My Health Vet Resources and User Guides</li> <li>VA Tele-emergency Care</li> <li>VA Disability Forms and Information</li> <li>VA Mobile Apps</li> <li>VA Health and Benefits Mobile App</li> </ul>
SimplePractice Client Portal	SimplePractice	English	The SimplePractice Client Portal allows clients to request or book appointments, securely message their provider, complete intake forms, and make payments online. It streamlines communication and documentation, providing an accessible, userfriendly experience for both clients and practitioners.	<ul> <li>Setting up a client Portal</li> <li>Assisting Clients with signing in to the patient portal</li> <li>Simple Practice Client Portal Mobile App</li> <li>Troubleshooting the Client Portal for an individual client</li> </ul>
Doxy.Me	Doxy.Me	English	The Doxy.me patient portal allows patients to join telemedicine appointments through a secure link provided by their healthcare provider, without needing to download software. Key features include video and audio calls, secure text chat during sessions, and the ability to check in, adjust device settings, and test their connection before the call starts.	<ul> <li><u>Doxy.Me Guides for Patients</u></li> <li><u>Doxy.Me YouTube Channel</u></li> </ul>

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