



NATIONAL CONSORTIUM OF
TELEHEALTH
RESOURCE CENTERS

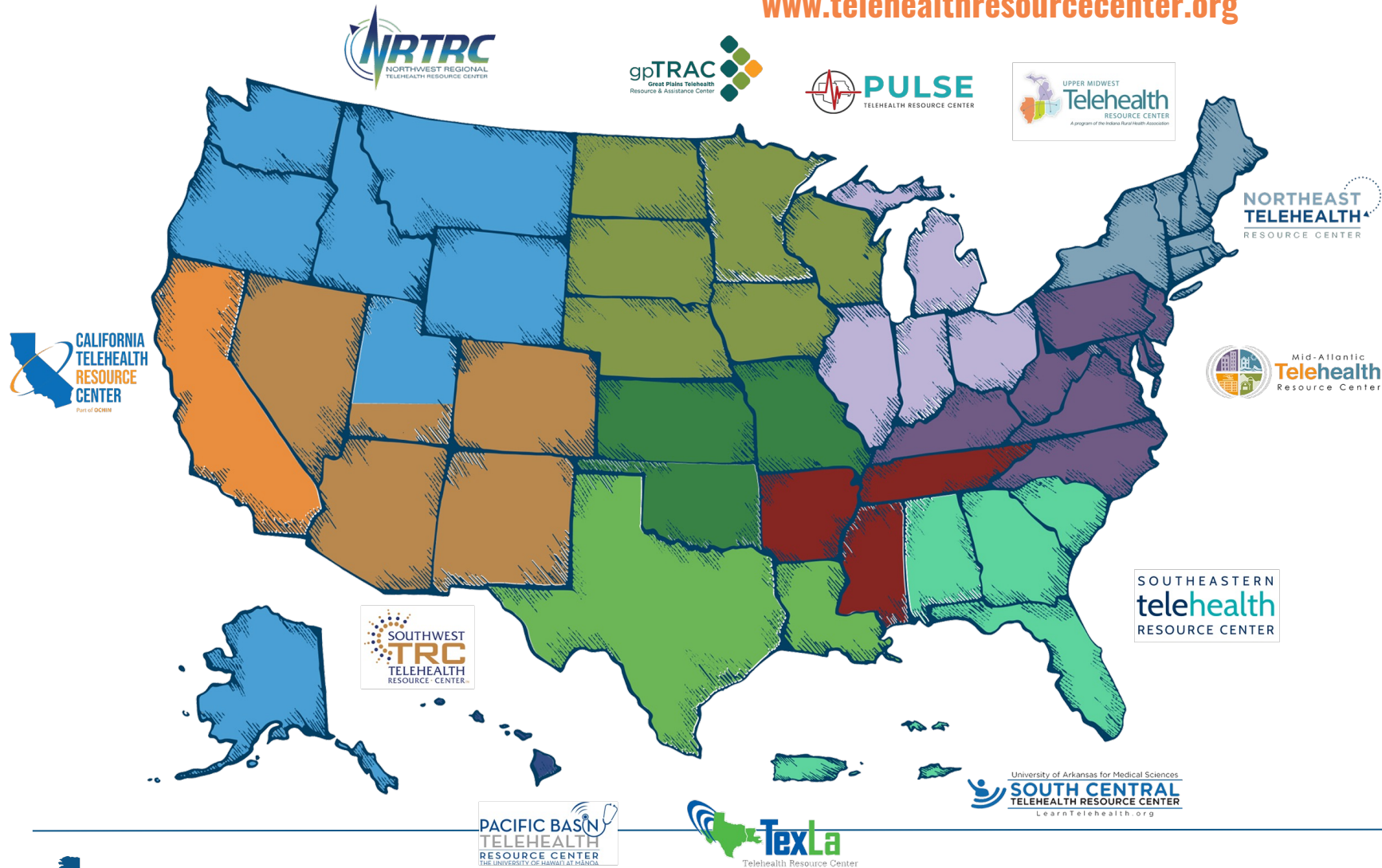
Beyond the Pilot: Growing a Telehealth Program in Alaska's Correctional Facilities

October 16, 2025



HRSA Funded Telehealth Resource Centers

www.telehealthresourcecenter.org



NRTRC	gpTRAC	NETRC
CTRC	PTRC	UMTRC
SWTRC	SCTRC	MATRC
PBTRC	TexLa	SETRC
12 REGIONAL RESOURCE CENTERS		



Through funding from the National Association of Community Health Centers (NACHC), CCHP has relaunched the federally qualified health center (FQHC) Medicaid section for each state on its website. You can now see how each state approaches telehealth for FQHCs in their Medicaid program.

CCHP Look up policy by: Topic Federal State

Rhode Island

DISCLAIMER ⓘ

FQHCs

- ⊗ Originating sites explicitly allowed for Live Video: No
- ✓ Distant sites explicitly allowed for Live Video: Yes
- ⊗ Store and forward explicitly reimbursed: No
- ✓ Audio-only explicitly reimbursed: Yes
- ⊗ Allowed to collect PPS rate for telehealth: No

Private Payer

Pending legislation

CCHP Look up policy by: Topic Federal State

Professional Requirements

Federally Qualified Health Center (FQHC)

Definition of Visit

Last updated 09/02/2025

When referenced within MDHHS Telemedicine Policy, face-to-face refers to either an in-person visit, or a visit performed via simultaneous audio/visual technology.

SOURCE: [MI Dept. of Health and Human Services, Medicaid Provider Manual, p.2204, Jul.1, 2025](#), (Accessed Sept. 2025).

An allowable FQHC encounter means a face-to-face medical visit or an interaction using a qualifying telemedicine modality (audio/visual or audio-only) between a patient and the provider of health care services who

Compare policy by state

START COMPARING >

VISIT:

<https://www.cchpca.org/all-telehealth-policies>

Webinar Tips and Notes

- Your phone &/or computer microphone has been muted.
- If we do not reach your question, please contact your regional TRC. There may be delays in response time:
<https://telehealthresourcecenter.org/contact-us/>
- Please fill out the post-webinar survey.
- Closed Captioning is available.
- Please submit your questions using the Q&A function.
- The webinar is being **recorded**.
- Recordings will be posted to our YouTube Channel:
<https://www.youtube.com/c/nctrc>



Beyond the Pilot:

Growing a Telehealth Program in Alaska's Correctional Facilities

Quinn Sharkey

Alaska Department of Corrections
quinn.sharkey@alaska.gov



Presented for
NCTRC Webinar Series
October 16, 2025



Jordan Berg

Telehealth Technology Assessment Center
jjberg@anthc.org



What are we learning today?

- AK DOC Overview
- Care Environment
- Challenges and Constraints
- Evaluating and Deploying Technology
- Key Takeaways/Lessons Learned
- Q&A



Alaska Department of Corrections (DOC)

Population Snapshot - Alaska DOC Counts on July 1, 2024

The **Alaska Department of Corrections** is a **unified prison system**. This means the jail system is integrated into the prison system. The Alaska Department of Corrections is responsible for **5 primary population groups** within the state. (1) Institutions, (2) probation and parole, (3) pretrial, (4) community residential centers (CRCs) and (5) electronic monitoring (EM) are all managed by DOC. Offenders in **institutions** combined with those under **probation and parole** makeup **75% of those in our care and custody**.

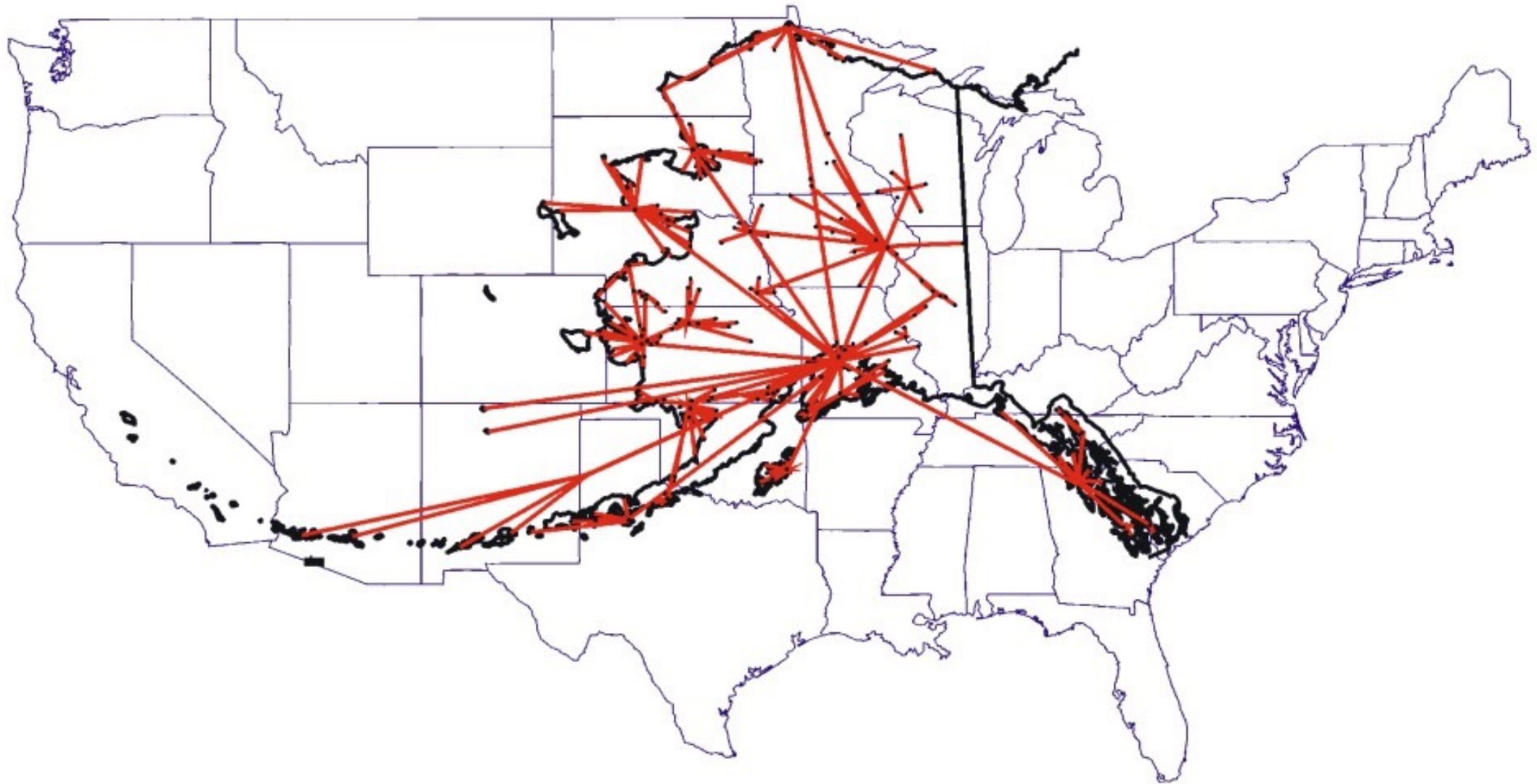
10,111

With over 10,000 people in DOC custody, the combined DOC population is larger than the city of Wasilla.



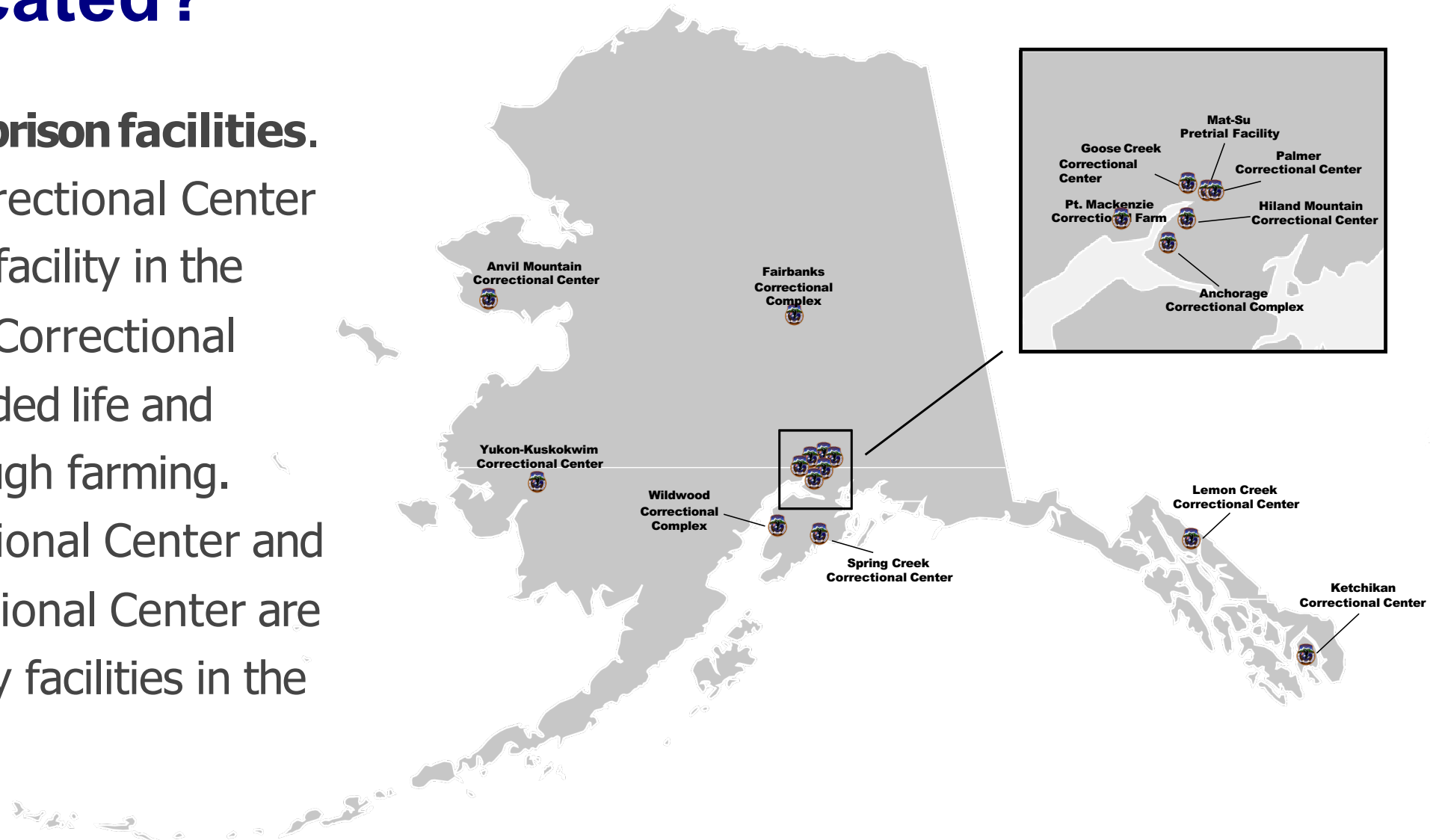
THE ALASKA NATIVE HEALTH CARE SYSTEM REFERRAL PATTERN

Same Scale Comparison - Alaska Area to Lower 48 States



Where are Alaska prisons located?

Alaska maintains **13 prison facilities**. Hiland Mountain Correctional Center is the only all-female facility in the state. Pt. Mackenzie Correctional Farm provides expanded life and vocational skills through farming. Spring Creek Correctional Center and Lemon Creek Correctional Center are the only close custody facilities in the state.

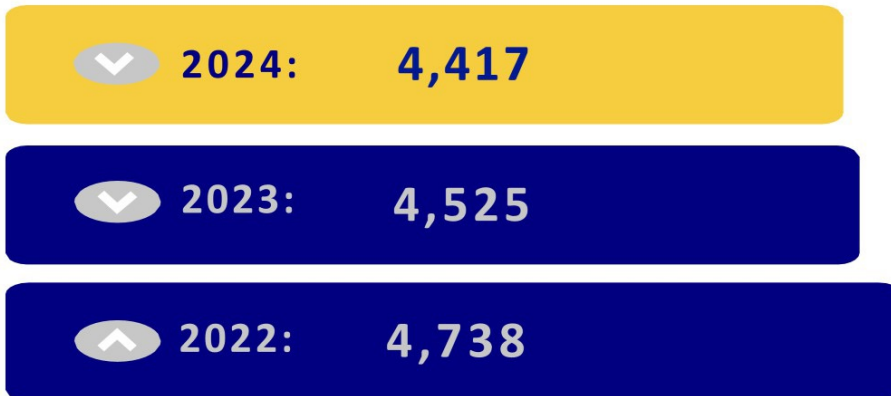


Alaska Prisons

Data Insights

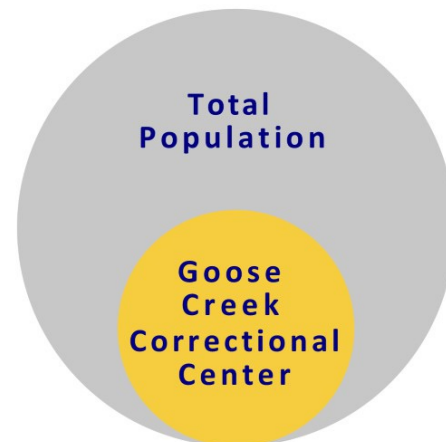
Total prisoner count

There were 4,417 inmates in Alaska prisons on July 1, 2024 .
This count is lower than the previous two years.



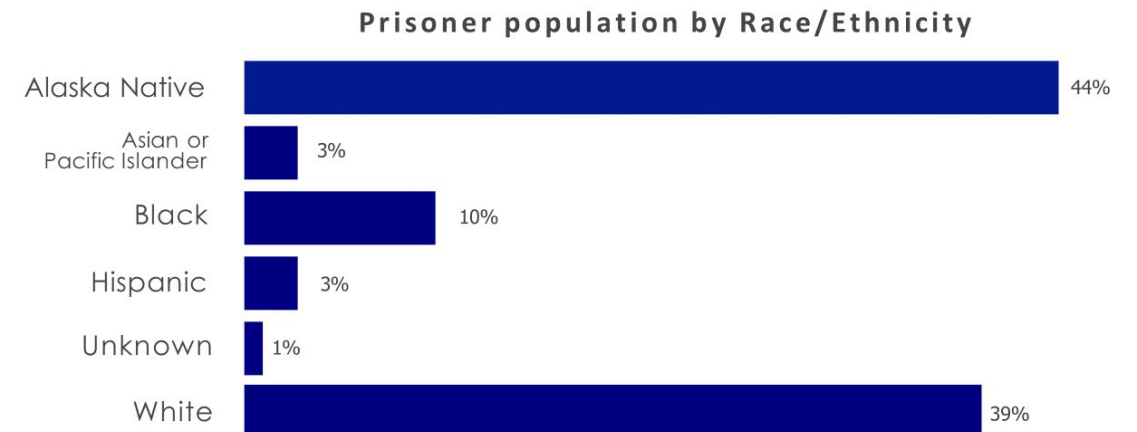
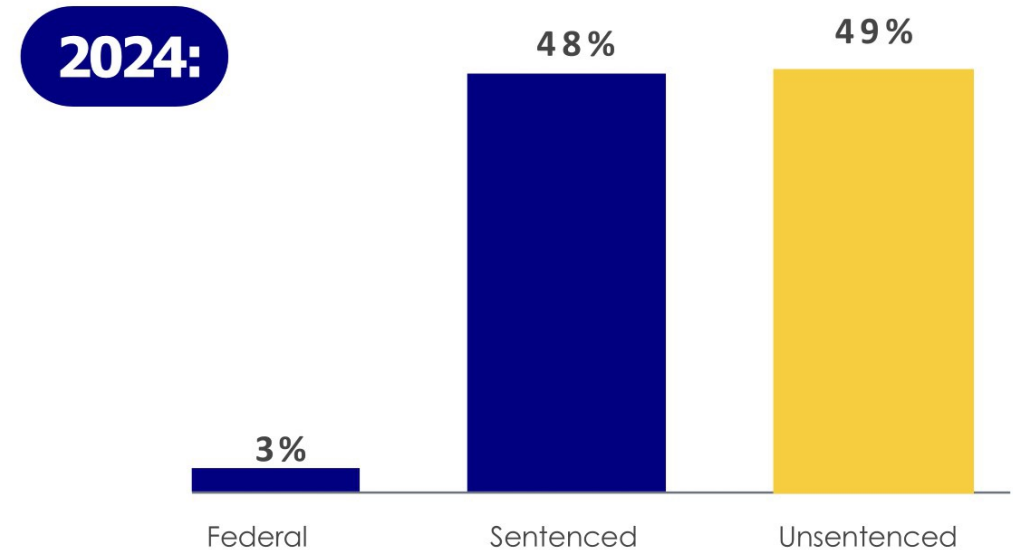
Which prison housed the most inmates in Alaska?

Goose Creek Correctional Center housed 27% of our prison population on July 1, 2024, with 1,205 inmates.



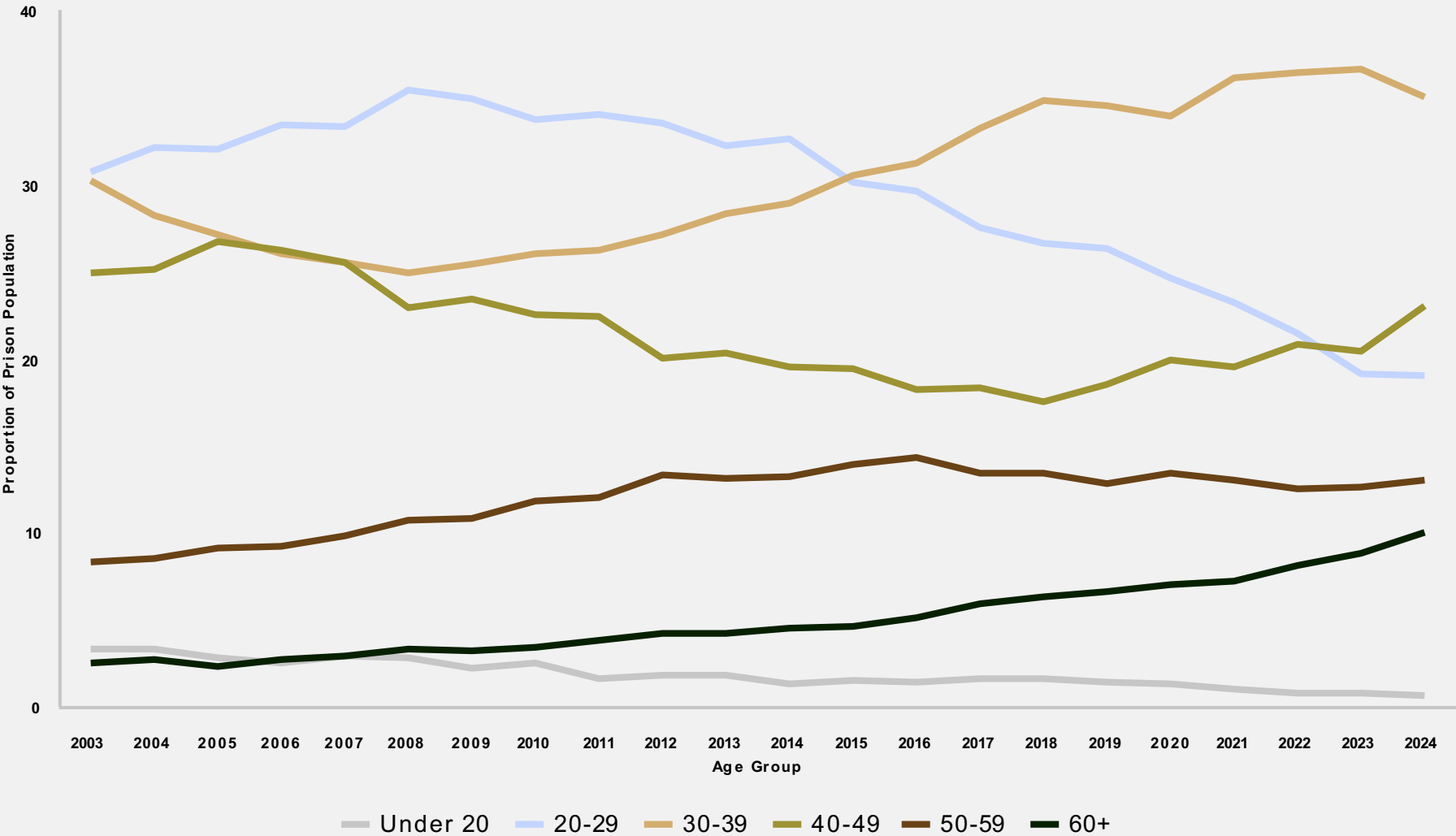
Legal status within Alaska's prisons

DOC houses sentenced, unsentenced and federal inmates as well as a small number of Title 47 holds. There were 4 individuals under a Title 47 hold at the time of this count.



Alaska's Prison Population is Aging

Prison Population Ages Over the Last 20 Years



Last year a DOC study of prison populations revealed that the most common ages of prisoners are 30-39, and that hasn't always been the case.

During the first decade of this century, 20-29 year olds represented the largest proportion of prisoners in Alaska. In 2010, trend lines for ages 20-29 and 30-39 began to converge where they ultimately inverted beginning in 2015. The state has also seen a noticeable increase to the prison population of adults aged 50+ during the past 20 years.

Care Environment

Staffing Types

- MD
- PA
- Nurse Practitioners
- Registered Nurses
- Licensed Practical Nurses
- Mental Health Clinician's
- Social Workers
- Dentists
- Hygienists
- Pharmacists
- Pharmacy Techs
- Administrative Staff

Common Care Types (on site)

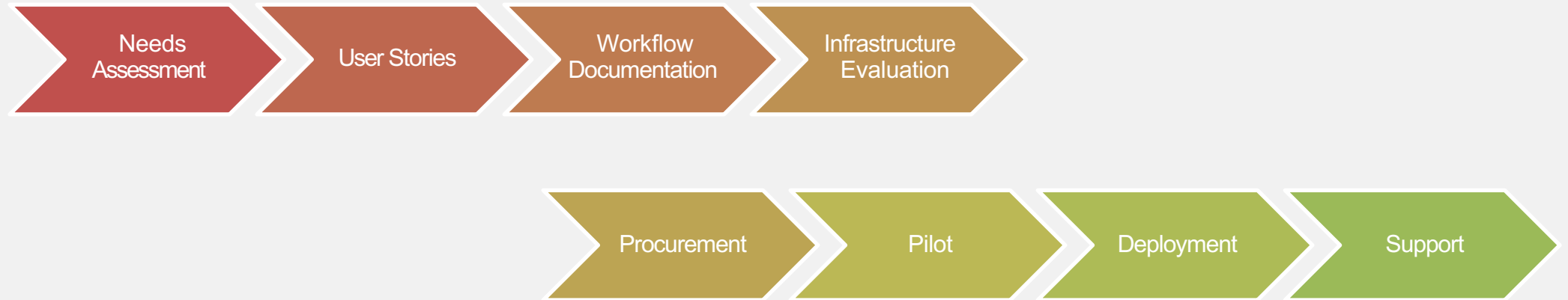
- Urgent Care
- Primary Care
- Dialysis
- Infirmary
- Dentistry
- Optometry

Challenges and Constraints

Operational Barriers

- Transport & security logistics
- Space size and functional limitations (by site)
- Coordination and scheduling with Community Care Partners
- Connectivity and bandwidth gaps
- Staffing

Evaluating and Deploying Technology



Prototype Cart



Key Takeaways/Lessons Learned

1. Ask experts
2. Build the business case
3. Get the equipment (Try it before you buy it)
4. Continuous workflow analysis and improvement
5. Building trust relationships with Community Care Partners
6. Importance of post-release continuity of care



Thank You



Our Next Webinar

The NCTRC Webinar Series

Occurs 3rd Thursday of every month.

Hosting TRC: Northwest Regional Telehealth Resource Center (NRTRC)
Telehealth Topic: Burnout & Telemental Health: Re-Connecting to Ourselves while Connecting to Others
Date: November 20, 2025
Times: 11 AM – 12 PM (PT)



Please Complete Our Survey

Your opinion of this webinar is valuable to us.

Please participate in this brief perception survey (will also open after webinar):

<https://www.surveymonkey.com/r/XK7R72F>

Share your telehealth success story for a chance to have it—and your organization—featured in the NCTRC newsletter:

<https://www.surveymonkey.com/r/TT2RXQZ>

