

Strengthening Telehealth Skills for the Rural Healthcare Workforce

Building a Skilled, Confident, and Connected Rural Telehealth Workforce

Telehealth is essential for expanding access to care in rural and frontier communities—helping providers overcome distance, workforce shortages, and limited specialty availability. Developed by the National Consortium of Telehealth Resource Centers, these hyperlinked resources are curated specifically to support **rural healthcare providers, critical access hospitals, community health centers, tribal health programs and community organizations** in building the skills, systems, and confidence needed to deliver high-quality virtual care.



73%

of healthcare executives say digital technologies are a top priority for their organization's growth.



1 Telehealth Fundamentals & Rural Workforce Training

NRTRC: Free Online Telehealth Training

PBTRC: Free Digital Navigation Training

SWTRC: Telemedicine Training Courses & Webinars

CTRC: Telehealth Courses

CTRC: Telehealth Course Finder

NETRC: Telehealth Basics for CHWs

TEXLA: Telehealth at Crossroads Webinars

TEXLA: Project ECHO Video Library

MATRC: Project ECHO Library

MATRC: Summit Presentations Archive

NRTRC: Navigating the Telehealth Neighborhood: Telehealth Basics & Virtual Appointments

2 Rural Workforce Development, Leadership and Career Pathways



SWTRC: Digital Health Navigators Resources

gpTRAC: Community Health Workers Fact Sheet

gpTRAC: New Telehealth Leader Fact Sheet

CTRC: Sample Telemedicine Job Descriptions

CTRC: 5 Ways Telehealth Can Improve Rural Health Workforce Retention

SCTRC: Arkansas Rural Health Academy

MATRC: Educator Resources



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3

Clinical Best Practices & Rural Specialty Care

Deliver safe, effective, and responsive virtual care

NETRC: Achieving Quality in Telehealth

MATRC: Center of Excellence for Telehealth & Aging

MATRC: Telehealth Best Practices, Technology, Settings and Specialties

NETRC: Developing a School-Based Telebehavioral Health Program

NETRC: Telehealth for Primary Care Toolkit

NETRC: Telehealth Toolkit for SUD & OUD Services

gpTRAC: Occupational Therapy Toolkit

Vermont Emergency Telepsychiatry Network Toolkit

CTRC: Telehealth Physical Exam Fact Sheet

PBTRC: Providers Best Practice Video

NETRC: eConsult Toolkit

Virginia Telemental Health Initiative

SWTRC: Practice Guidelines



4

Patient Engagement, Digital Literacy and Access

Help rural patients connect, prepare and succeed with telehealth

PBTRC: Patient Checklist for Telehealth Visits

NRTRC: Navigating the Telehealth Neighborhood: Patient Portal Training

PBTRC: Find Telehealth Resources Near Me

NETRC: Telehealth Access Points (TAPs) Toolkit for Community Organizations

NETRC: Digital Health Resource Guide

TEXLA: TEXLA TRC Patient Resources

PBTRC: What to Expect from a Telehealth Visit

5

Technology, Infrastructure & Innovation for Rural Settings

Help rural patients connect, prepare and succeed with telehealth

CTRC: Telehealth - Common Integration Barriers

NETRC: T3 - Technology Testing Tool

TEXLA: Frontiers in Technology (FIT) Laboratory

CTRC: RPM & RTM Executive QuickStart Guide

CTRC: Rural-First Digital Health Network - Executive QuickStart Guide & Frontline Operations Playbook

CTRC: Healthcare AI Foundation Toolkit

CTRC: Healthcare AI C-Suite Overview

CTRC: Healthcare AI Governance Tools



6

Emergency Preparedness & Rural Resilience

Deploy telehealth quickly during disasters and public health emergencies

SWTRC: Disaster Preparedness: Mobilizing the Healthcare Workforce

NRTRC: Critical Access Hospital (CAH) Telehealth Guide & Tools

National Library of Medicine: Telehealth Course for Libraries



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7 Payment, Reimbursement & Program Sustainability Navigate rural telehealth policy and long-term sustainability

PBTRC: Telehealth Virtual Reimbursement Guide (April 2022)

CTRC: Remote Patient Monitoring That Sticks: Turning RPM into a Sustainable Clinical Service Line



8 Regional Telehealth Resource Centers and State-Based Support

Access hands-on, regionally informed technical assistance

SETRC: Telehealth in Practice Courses

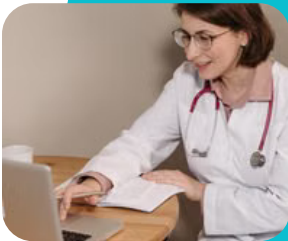
NETRC: Telehealth Resource Library

MATRC: Telehealth Village @ UVA

TEXLA: Well-Ahead Louisiana Provider Resources

PBTRC: Telehealth Providers in Hawaii

TEXLA: Telemedicine Providers for Texas (in partnership with TMA)



Why These Resources Matter to Rural Providers

Together, these tools can help rural healthcare organizations:

- Expand access to care and specialty services
- Support overextended rural clinicians and staff
- Improve patient experience across distance and geography
- Strengthen workforce retention and operational sustainability
- Deliver high-quality, community-centered virtual care

Use these resources to train, upskill, and support the rural healthcare workforce—wherever your patients live.

Explore additional technical assistance, training, and regional support through the National Consortium of Telehealth Resource Centers (NCTRC).

The National Consortium of Telehealth Resource Centers (NCTRC) is an affiliation of the 14 Telehealth Resource Centers (TRCs) — 12 regional TRCs and 2 national TRCs, funded individually through cooperative agreements from the Health Resources & Services Administration, Office for the Advancement of Telehealth. The goal of the NCTRC is to increase the consistency, efficiency, and impact of federally funded telehealth technical assistance services. This resource was made possible by 14 Telehealth Resource Centers and administered through grant #U6743496 from the Office for the Advancement of Telehealth, Health Resources and Services Administration, Department of Health and Human Services.

